

# PhishLine Concierge Service

Let Barracuda email security experts run your PhishLine simulation campaigns for you.

PhishLine Concierge is an optional premium service that offloads the tasks of defining, configuring, executing, and analyzing your phishing simulation campaigns to a dedicated Barracuda email security expert.

Your PhishLine Concierge expert consultant can give you a complete, managed-service experience, running every aspect of your security awareness training. Or you can choose to engage more actively as a partner in creating and executing custom phishing simulation campaigns. With Concierge Service, the choice is yours.

## PhishLine Concierge Service at a Glance:

- Dedicated email security consultant
- Customized simulation and training
- Up to 8 campaigns per year
- 2 hours of online training for 5 admins
- 3 hours of strategic phone consultation
- Detailed, granular reporting and analysis

### Barracuda Advantage

Concierge Service frees up your internal resources to focus on day-to-day business priorities while placing the management of your phishing simulation campaigns in the hands of a highly experienced email security expert.

### Barracuda Spotlight

Concierge Service bundles up to eight customized campaigns with a complete library of training videos, user surveys, monthly blogs, online newsletters, and detailed analytics reports ensuring that your employees are thoroughly trained to recognize and report potential phishing attacks before they can do serious damage.

## Expert Campaign Design

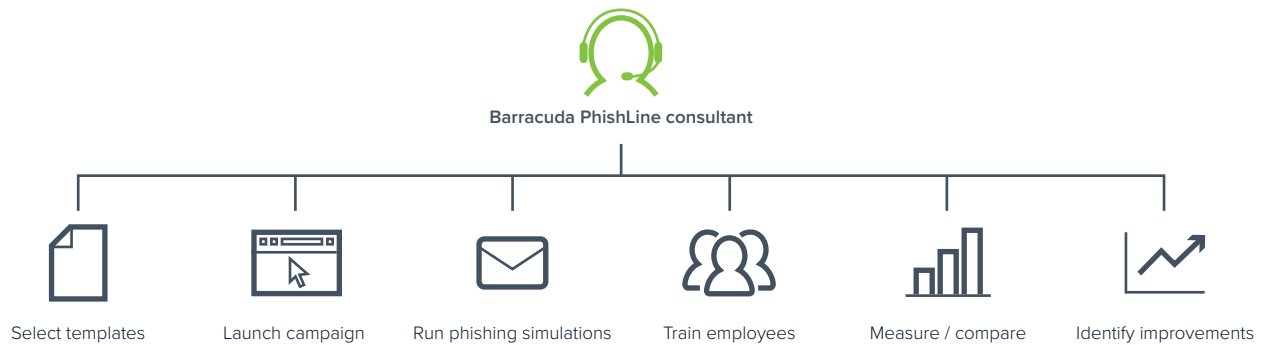
Your PhishLine Concierge consultant has the expertise to design high-performance, SCORM-compliant training programs that leverage the latest developments in the field of automated, computer-based learning. With access to Barracuda's global, real-time threat intelligence network, they ensure campaigns are relevant to the latest trending threats based on your region, size, industry, and more.

## Expert Campaign Operation

Your Concierge consultant delivers complete, turnkey operation of your campaigns from beginning to end. By leaving your security awareness training in the hands of an experienced, knowledgeable security-training expert, you free up resources to attend to your day-to-day operations.

## Expert Campaign Results

Customers who use Concierge Service consistently report double-digit phishing awareness improvements across a broad range of departments and employees. PhishLine's advanced metrics and reporting capabilities let you easily measure your users' improvements, and identify individuals and departments that require advanced security training.



*PhishLine Concierge Service assigns a dedicated Barracuda consultant to manage every aspect of your phishing simulation.*

Concierge consultants also prepare detailed summary reports enabling you to accurately assess the effectiveness of each phishing simulation campaign and identify the individuals and departments within your organization that require the most training.

For more information on Barracuda PhishLine Concierge Service, please contact your local Barracuda Networks email security expert or an authorized Barracuda Networks channel partner.

### Forensics and Incident Response

Limit damage and accelerate remediation

#### Security Awareness

Fight phishing with continuous training and simulation

#### Inbox Defense

Defeat spear phishing and account takeover with AI

#### Resilience

Keep your data safe and ensure business continuity

#### Secure Gateway

Protect your business from email-borne cyberthreats

*PhishLine is an integral component of Barracuda Total Email Protection.*



Visit [barracuda.com](https://barracuda.com) to get your free trial today.